



WARRANTY AND CARE & MAINTENANCE

All Tomma Door Systems products are warranted against defects in materials and workmanship for 10 years from date of sale.

Tomma Door Systems warranty is expressly limited to our direct customers, and may not be assigned or transferred.

This warranty does not cover normal wear or discoloration on finishes, or any product which has been improperly installed, abused, misused, worn out, altered, used for a purpose other than that for which it was intended, or in a manner inconsistent with any instructions regarding its use, or does it cover corrosion related damage, except where corrosion resistant materials are specified.

THIS WARRANTY IS EXCLUSIVE.
TOMMA DOOR SYSTEMS MAKES NO OTHER WARRANTY OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, WITH RESPECT TO THE PRODUCTS MANUFACTURED AND SOLD BY IT, WHETHER AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ANY OTHER MATTER. No agent, employee or representative of Tomma Door Systems has any authority to bind Tomma Door Systems to any affirmation, representation, or warranty concerning Tomma Door Systems products or parts, except stated herein.

If any product manufactured by Tomma Door Systems is found to be defective by Tomma Door Systems, in its sole judgment, Tomma Door Systems will, at its option, either repair or replace such defective product. Tomma Door Systems liability is limited only to the replacement value of the hardware. **THIS REMEDY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE FOR ANY DEFECTS IN THE PRODUCTS MANUFACTURED AND SOLD BY TOMMA DOOR SYSTEMS OR FOR DAMAGES RESULTING FROM ANY OTHER CAUSE WHATSOEVER, INCLUDING WITHOUT LIMITATION, TOMMA DOOR SYSTEMS NEGLIGENCE. TOMMA DOOR SYSTEMS SHALL NOT IN ANY EVENT BE LIABLE TO ANY BUYER FOR CONSEQUENTIAL, OR INCIDENTAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR THE LABOR WHICH MAY BE REQUIRED FOR THE REPLACEMENT OF SAID PRODUCT, WHETHER FOR BREACH OF WARRANTY, NEGLIGENCE, ON THE BASIS OF STRICT LIABILITY, OR FOR ANY OTHER REASON.**

The purpose of this exclusive remedy shall be to provide the customer, or Tomma Door Systems Authorized Distributor, with replacement of products, or parts, manufactured by Tomma Door Systems found to be defective in materials or workmanship, or negligently manufactured. This exclusive remedy shall not be deemed to have failed of its essential purpose so long as Tomma Door Systems is willing and able to repair or replace said defective products or parts in the prescribed manner.

RETURN GOODS

Authorization from our Sales Department is required in advance for all goods to be returned to Tomma Door Systems. Authorization will be granted in all cases of

defective product or incorrect shipments due to an error on Tomma Door Systems part.

Freight on all return goods must be prepaid to our warehouse and returns must be received within 30 days of date of authorization.

CARE & MAINTENANCE

GENERAL

All Tomma hardware must be installed in accordance with the supplied fitting instructions where applicable and maintained in accordance to the following procedures or else the warranty shall be void.

As a guide all hardware should be inspected and maintained every 6 months and every 3 months for coastal or marine environments. Wash all hardware with warm water and a mild detergent and rinse off with cold water. Wipe with a dry cloth to remove all excess.

Tea staining is a brown discolouration that can be visible on all S/S parts in certain environments i.e. tropical and coastal areas. It is a cosmetic condition and does not affect the structural integrity of the product. It is recommended that if Tea staining is occurring then the hardware should be maintained as set out below on a more regular monthly basis.

Please note that cleaning the product with anything harsher than a mild detergent will void any warranty.

TRACK

Regularly check the track and keep free of all debris by wiping all visible track surfaces and then clean as mentioned above.

HANGERS & PIVOT SETS

Clean surfaces as recommended above and then apply a light spray of corrosion preventative such as Inox, WD40 or CRC marine 66 making sure to wipe away any excess with a dry cloth.

HINGES

Clean surfaces as recommended above and then apply a light spray of corrosion preventative such as Inox, WD40 or CRC marine 66 making sure to wipe away any excess with a dry cloth.

FLUSH BOLTS

Clean surfaces as recommended above and then apply a light spray of corrosion preventative such as Inox, WD40 or CRC marine 66 using the correct nozzle attachment. Make sure to wipe away any excess with a dry cloth.

PVD FINISHES (Physical Vapour Deposition)

Clean surfaces as recommended above making sure not use any abrasive materials either in the cloth or detergent. Wipe off any excess liquid with a dry soft cloth removing all water spots.